



Georgenthal, 27. March 2020

Information COVID 19

Dear Customer,

Our customers, many business partners and also our company are affected by the ever-increasing measures to control the spread of the Coronavirus Sars-CoV-2. The availability of personnel, supply chains and distribution channels are at risk and already partially affected.

The classification of the situation by the WHO as a pandemic, the "high" risk situation in Germany through the Robert Koch Institute and the measures taken by various government bodies make it clear that the protection of health is currently the top priority. Further developments are currently hard to assess and the situation is changing almost daily. These current circumstances are unfortunately beyond our control and were created through no fault of our own.

However, they force us to react at short notice and to take the following, more extensive measures, to protect the health of our workforce in the current very tense situation,

We will interrupt our production in the period from 01.04.2020 to probably 13.04.2020.

During this time we can neither produce nor dispatch goods.

If you expect deliveries from us during this period, we kindly ask you to ship already manufactured goods on 30./31.03.2020 or to postpone the deliveries until week 16. We will dispatch goods for the last time on 31.03.2020.

With this measure we hope that our employees will remain healthy and that we will be allowed to work for you again from 14.04.2020.

Thank you very much for your understanding, your trust and your support.

Best Regards

Norbert Großmann
General Manager